



THE ASSOCIATION OF
INTERNATIONAL BANK

สมาคมธนาคารนานาชาติ

Announcement

Opening-Closing of Commercial Bank Branches to reduce the risk of the new COVID-19 Pandemic.

For continuity of branch services and reduction of risk relating to the COVID-19 pandemic, the Association of International Banks hereby impose the preventive measures for branch services, which are not the Head Offices, in accordance with the guidelines of the Ministry of Public Health and related government agencies as follows:

1. To temporarily close branches in the areas exposed to widespread epidemic as announced by the government and provincial offices. The customers can continue to access the banks' services via ATM and online banking.
2. To adjust the closing time of branches nationwide effective 16 April 2021 as follows:
 - Branches in the mall or branches that normally open every day: to close no later than 1700 hrs.
 - Stand-alone branch: to close no later than 1530 hrs.
3. To limit the service channels and number of customers in the branch to provide for sufficient distancing.
4. In the case of a customer diagnosed with COVID-19 infection
 - Cleaning & Disinfection
 - Direct contact staff to test the Codi19 immediately and self-quarantine at Home for the period in accordance with the Ministry of Public Health standards.
 - Replace the function with the persons which are non-direct contact with the infected customer.

Please note that the measures are for the safety and welfare of employees and customers and to cooperate with the Covid19 preventive measures of the Government. Kindly note that the bank will return to normal service as soon as the situation eased down.